

Privacy Policy

Overview

Mad About Handling Ltd are committed to protecting privacy. We will only use the information that we collect about persons lawfully (in accordance with the Data Protection Act 1998, (DPA)) and from May 2018 the EU General Data Protection Regulation (GDPR).

Policy

We collect information about consumers for 2 reasons: firstly, to process the enquiry and second, to provide consumers with the best possible service. Information is, wherever possible supplied directly to us or our clients from the consumer directly. It will be assumed that the consumer has opted-out from receiving any communication other than that directly relevant to the enquiry except where the consumer has marked their application as having opted-in

We will not e-mail consumers in the future unless the consumer has given us consent. We will give consumers the chance to refuse any marketing email from us or from another trader in the future.

The type of information we will collect about consumers may include: consumers name, address, phone number and email address. We will never collect sensitive information about consumers without explicit consent.

The information we hold will be accurate and up to date. Consumers can check the information that we hold about themselves by emailing us. If consumers find any inaccuracies we will delete or correct it promptly.

The personal information which we hold will be held securely in accordance with our internal security policy and the law. If we intend to transfer information outside the EEA (European Economic Area) we will always obtain consent first.

For online promotions, we may use technology to track the patterns of behaviour of visitors to our sites and domains. This can include using a "cookie" which would be stored on a consumers browser. Consumers can usually modify their browser to prevent this happening. The information collected in this way can be used to identify consumers unless consumers modify their browser settings.

If consumers have any questions/comments about privacy, they should contact us. This policy should be used in conjunction with our Data Protection Policy